

## **Delhi Tourism & Transportation Development Corporation Ltd (DTTDC)**

**ONLINE TICKET BOOKING ON [www.delhitourism.gov.in](http://www.delhitourism.gov.in)**

### **Instructions**

1. For online booking at [www.delhitourism.gov.in](http://www.delhitourism.gov.in), we accept credit card /debit card (user enabled) only.
2. Children below age of 5 year are free and will not be entitled for seat.
3. Children below age of 10 year cannot travel alone.
4. Customer purchasing tickets through [www.delhitourism.gov.in](http://www.delhitourism.gov.in) needs to print the E-ticket and bring the printed copy with them, along with Address photo ID by each tourist, at the time of boarding the Bus/Vehicle.
5. DTTDC reserves the right to refuse any E-tickets without Address photo ID.
6. Tour may be conducted by Tourist car, 10 Seater mini bus, 35 Seater coach or 47 Seater coach
7. You have to reconfirm the tour one day before the departure.
8. Tour confirm subject to four confirm bookings for every regular tour.
9. Online Ticket can be cancelled by sending E-mail at **[tourism@delhitourism.gov.in](mailto:tourism@delhitourism.gov.in)** , mentioning all ticket details including PNR number, E-Mail ID, and Date of Journey. Ticket shall only be considered cancelled, if you received acknowledgement email form Delhi tourism
10. Cancellation on telephone is allowed.
11. Monument fee is not included in tour tickets
12. The DTTDC shall have no liability in case of cancellation of tour due to reasons beyond the control of DTTDC.

### **Cancellation Rules w.e.f. 1<sup>st</sup> July 2017**

1. **18% GST will be levied on the Cancellation amount**
2. **15 days before (Excluding departure date), Rs. 100/- per person to be charged as minimum amount or 10% whichever is higher.**
3. **8-14 days before (Excluding departure date) 25% of the package cost.**
4. **04-07 days before (Excluding departure date) 50% of the package cost.**
5. **Less than 04 days before departure date 100% of the package cost means no refund.**
6. **No refund will be allowed, if the tourist misses the tour or cancels the journey after the departure of the tour.**
7. **For cancellations made online, refund of money will be as per rules. The refund amount will be send in your account through which the payment has been made.**

**These rules will be applicable both for Regular, LTC tours as well as Car Rental**

For any other queries please contact:  
Central Reservation Office, Coffee Home,  
Baba Kharak Singh Marg, (opposite Hanuman Temple),  
Connaught Place, New Delhi - 110 001  
Telephone No.:+91-11- 23365358/ 23363607  
Fax: +91-11-23367322